



## Community and Public Transportation Advisory Board

Work Group Check In - Meeting Notes  
Monday, November 26, 2012  
10:00 - 11:00 a.m.

### C&PTAB PARTICIPANTS:

- Camille Ferguson
- Hugh Dymont
- Carol Wren
- Duane Mayes
- Heidi Frost
- Jennifer Beckmann
- Patricia Branson
- Bill Herman
- Nita Madsen
- Doug Bridges

### GUESTS

- David Levy

### STAFF

- Eric Taylor
- Debbi Howard
- Marsha Bracke

### Meeting Purpose

1. Provide Work Group Status Reports (informing refinement to C&PTAB Work Plan)
2. Provide input to December 10, 2012 teleconference agenda
3. Address discussion questions

### References:

- Work Group Action Plans
- October C&PTAB Work Plan
- 2012 Conference Inputs

### Status Reports:

- GOAL 1: LEVERAGE COLLECTIVE RESOURCES (annually review and report resources)
  - *Jeffrey Ottesen, Pat Branson, Cheryl Walsh, Hugh Dymont, Nita Madsen*

Pat: Haven't met yet but need to; sent e-mail last week trying to coordinate that but will wait not until Jeff gets back so he can participate in that meeting.

- GOAL 2: PERFORMANCE MEASURES
  - *Heidi Frost, Duane Mayes, Carol Wren*

Duane: Heidi and Carol met. Carol shared a document describing Results-Based Accounting (RBA) and the work they are doing at Cook Inlet. Our goal is to provide a presentation at the

April 2 meeting in Juneau. Our division is using it; we have a data rich strategic plan using this model. The approach is simple, featuring common sense, plain language, minimum paper, user-friendly, disciplined way of taking action that can improve the quality of life. RBA starts with the end in mind - what is the result that you want, and then work your way back. The process involves seven steps including identifying customers, how we can measure if they are better off, identifying how to measure if we are delivering services well, evaluating how well we are doing on most important measures, identifying partners to help doing this better, developing approaches to do better including no/low cost ideas. We can have a consistent model for transportation statewide. Basically, RBA communicates how much did we do, how well did we do it, and is anyone better off.

Hugh: Agree with idea that performance measures should be consistent across state. Will be helpful in a number of ways. Helpful if related to performance measures grant givers are using.

Pat: Need outcomes to show we make a difference in people's lives.

Duane: In Division, key headline performance measures also tell us when what we set out to do is not working ; then, we can go back and tweak our direction. It provides the flexibility to make changes along the way.

- **GOAL 3: BARRIERS TO COORDINATION**

- *Bill Herman, Camille Ferguson, Doug Bridges*

Bill: We reviewed the goal to identify and account for resources and identify and address barriers to coordination. We are focusing on the first area - medical related transportation including air and ground. Camille has Indian Health Service (IHS) experience, Doug has provider experience. We are seeking more subcommittee members with intimate knowledge to help study the issue and generate recommendations. Will be asking Margaret Brodie who manages Medicaid program about signing a staff person to our subcommittee.

Camille: Have contacted IHS folks as assigned, and am waiting for actual documents to tell how much money is being spent. Contacted Transportation Research Board asking how much IHS spends on medical transportation in State of Alaska. The question proves difficult for them to answer and we are working to get to the right person to nail that down. Sent a report to Marsha (who will send to group), describing how transportation expenditures and interagency coordination with a focus on veterans transportation. Identified Connie Sipe as a potential volunteer on our subcommittee.

Bill: We decided to review the CTF data spreadsheet (while not complete provides a good amount of information) and the Medicaid PowerPoint provided to the CTF last year. I intend to have an informal conversation with Duane about this topic. The Subcommittee

plans to meet on regular basis (every other week on Thursday afternoons.) The subcommittee will recommend new members, refine our study questions after reviewing existing information.

Duane: Volunteered to meet with Bill and Margaret. It is likely Margaret will assign Cindy Christensen, who gave the Medicaid presentation to the CTF last year, as the subcommittee member.

- GOAL 7: SMART CARDS
  - *Jennifer Beckmann, Glenn Miller*

Haven't yet met so have nothing to report.

## **PUBLIC COMMENT**

None

## **Discussion Questions**

- What help do you need to forward your study and development of recommendations?
  - Post subcommittee notes on the web
  
- What do you need to get out of the December 10 teleconference with the full C&PTAB?
  - Nothing specific - just status reports
  - Duane's group will meet mid-December and prepare for the April 2 presentation
  - Everyone is busy with their real jobs; appreciating having the facilitator prodding and keeping things moving
  
- How do you want to use the assistance offered via the 2012 Conference Input?
- Do you recommend a process for bringing volunteers into subcommittees to propose to the full C&PTAB?
  - Bill & Camille: Sought subcommittee members who would be specifically able to help us achieve the subcommittee goal. Intend to have periodic outreach/seek feedback from others who volunteered. With meetings public, if anyone wanted to listen in could have a short public comment period.
  - Duane and Heidi: Welcome to invite those volunteers to subcommittee. Marsha send names again.
  - Other subcommittees: Discuss your volunteer opportunities during your first subcommittee meeting.

## **Other**

Regarding generating a robust meeting notification process, Duane and Eric met to discuss getting distribution beyond the OPN system. Eric will e-mail public notices to Duane to send

through the Department's e-alert system; Bill will ask Vivian Hamilton at the Trust about opportunities to send it through the Trust's electronic newsletter.

Regarding informational items requested at the C&PTAB's October 22, 2012 meeting for future agenda topics, all suggestions remained and will be factored into subsequent meeting agendas.

The C&PTAB confirmed the suggestion for a 4-6 p.m. timeframe for the April 1 public stakeholder session in Juneau, the process of which is still to be developed.

The next teleconference meeting of the C&PTAB is scheduled for Monday, December 10 from 1:30 - 3:30 p.m.